

GAS SERVICING

**MAINTENANCE DES
INSTALLATIONS DE GAZ**

SERVIÇOS DE GÁS

PRZEGL D INSTALACJI GAZOWYCH

خزمهتکردنی گاز

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گیس سرویسنگ



TENANT APPROVED



Annual Gas Servicing

PH Jones is our gas servicing and maintenance contractor.

For the safety of all our tenants and residents we have a legal duty to make sure all the gas equipment in your home is safe.

To do this we will check the safety of all gas heating appliances every year. We will also check any gas appliance that belongs to you – but it is your responsibility to maintain and repair this item (usually your cooker) if it is found not to be safe.



Your co-operation in letting us into your home when our engineers visit is appreciated.

When the safety check is due we deliver a card to your home, suggesting an appointment time. If this is not convenient we ask you to contact us to arrange an alternative time. Our engineer will then visit at the arranged time to do the work. If you are not in, the engineer will leave a second card, asking you to contact us to arrange another appointment.

If we don't hear from you, we will send a letter explaining why it is vital that the safety check is carried out, asking you again to get in touch.

If we still hear nothing, we then issue a formal 'final notice', warning you that we will start court proceedings to gain entry to the property.

We will:

- service your integral gas appliances and issue you with a gas safety certificate once a year.

You can help us by:

- allowing us access to your home to carry out any repairs and the annual gas service;
- reporting any faults or damage to any gas appliance immediately;
- telling us if you can't attend your agreed appointment; and
- replying promptly to us if any no access correspondence is left at your home.

Gas Safety

Make sure you know where the main stopcock is (usually beside the meter) and how to turn it off in an emergency. If you think you can smell gas:

- don't turn electric switches on or off;
- don't smoke;
- don't use naked flames;
- do turn off the gas supply at the meter;
- do open all doors and windows to get rid of the gas;

- do check to see if the gas tap has been turned on accidentally; and
- do check if a cooker ring or a pilot light has been blown out.

For any gas emergency at anytime call The National Grid on **0800 111 999** (freephone) or follow the link to the National Grid website for information regarding gas

www.nationalgrid.com/uk/gas

Further information about how we go about our gas servicing is available on our website.



Do you need this leaflet in a different format? For any other format including large print, audio CD/tape, Braille or translated into another language please telephone **0113 214 1774**.

Avez-vous besoin de ce dépliant dans un format différent? Pour l'obtenir dans un autre format, à savoir en gros caractères, sur CD/cassette audio, en Braille ou dans une autre langue, téléphonez au **0113 214 1774**.

Você precisa deste folheto informativo em formato diferente? Para solicitar qualquer outro formato, incluindo-se letras de imprensa maiores, CD audio ou cassette, em código braile ou tradução para outra língua, por favor telefone para **0113 214 1774**.

Potrzebny inny format? Aby otrzymać tę ulotkę w innym formacie, w tym dużym drukiem, na płycie CD/kasecie audio, pisaną brajlem lub przetłumaczoną na inny język, prosimy zadzwonić pod nr: **0113 214 1774**.

نایا تو نہم زانیارنامہیہ بؤ شیوازیکی تر دهخواریت؟ بؤ ہمر شیوازیکی تر، وٹک پیتی گورہ، کاسیت
یان سی دی دہنگ، برایمل بؤ نابینا یان وەرگنیرابیت بؤ زمانیکی تر، تکایہ پھیوہندی بکہ بہ تملہفونی
0113 214 1774

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کیا آپکو یہ کتابچہ کسی مختلف شکل میں درکار ہے؟ یہ کتابچہ کسی بھی دوسری شکل
(جسمیں بڑے حروف کی لکھائی، آڈیو / سی ڈی ٹیپ ، بریل یا ترجمہ شامل ہیں) میں
حاصل کرنے کیلئے فون نمبر 0113 214 1774 پر رابطہ قائم کریں۔

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recycled wood or fiber

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